



Monadnock Myofascial Release, PLLC Cancellation Policy

At MMFR we strive to provide you with high quality, individualized care. One of the ways we do this is by scheduling our time solely for you. Many other therapy offices work with two or more clients at once or give their clients less time or attention per session than we do. This way of working doesn't fit into our therapeutic model. If you cancel with less than 24 hours' notice, it is unlikely that we can find another client to take your scheduled time. We require **AT LEAST 24** hours' notice, we prefer more. We can't absorb the cost of losing an hour of scheduled work for long without raising our rates for everyone. We hope that you don't ever have to cancel at the last minute, many of our clients never have. But, if you do, we ask that you understand why we need to charge you a portion of your session fee for it. If this presents a hardship for you due to an unpredictable schedule, or an unusual life circumstance we suggest that you don't schedule your sessions in advance, and instead call or email our office the day before you'd like to make your appointment.

By signing below, you agree that if you cancel with less than 24 hours' notice you will pay a fee of \$75 for each 50-60 minute session booked, and \$55 for each 40-45 minute session booked. If you cancel your appointment with less than 24 hours' notice due to an emergency, illness or weather-related issues, you will not be charged. You will be afforded this grace only once every three months. You understand this is not covered by your health insurance, and will be billed directly to you for prompt payment.

Signature

Date

Print your name